

Sunland Asphalt and Construction LLC Notice of Privacy Incident

Sunland Asphalt and Construction, LLC (“Sunland”) is providing notice of a recent event that may impact the security of certain information. Although Sunland is unaware of any misuse of this information, they are providing information about the incident, steps taken since discovering the incident, and what an impacted individual can do to better protect against potential misuse of personal information as a result of this incident, should they feel it is appropriate to do so.

On or about August 29, 2022, Sunland became aware of suspicious activity in their computer network. Sunland immediately took steps to secure network and minimize any disruption to their operations. Sunland launched an investigation into the nature and scope of the incident with the assistance of third-party specialists. The investigation determined that an unknown actor gained access to certain parts of the Sunland network between August 27, 2022 and August 29, 2022.

Following this determination, Sunland began an in-depth process to identify the information that may have been contained in the impacted environment and to whom the information relates. Upon determination of the individuals whose information may have been impacted, Sunland reviewed internal records to identify address information for potentially impacted individuals. For purposes of providing notice. This process concluded on February 2, 2023. Sunland notified impacted individuals out of an abundance of caution because the investigation determined that certain information relating to these individuals may have been accessed or acquired by an unknown unauthorized person.

Sunland’s review determined that information related to certain individuals may have been present in one of the impacted systems included the following types of information: name, date of birth, financial account information, Social Security number, passport number, driver’s license number, payment card information, medical information, health insurance information, electronic signature, and username and password.

Information security is among Sunland’s highest priorities, and they have strict security measures in place to protect information in their care. Upon becoming aware of this incident, Sunland immediately took steps to confirm the security of their systems, including the deployment of an advanced threat protection and monitoring tool. Sunland is reviewing existing security policies and implemented additional cybersecurity measures to further protect against similar incidents moving forward. Sunland reported this incident to law enforcement and is cooperating with their investigation. Sunland is notifying potentially impacted individuals, so that they may take steps to best protect their information, should they feel it is appropriate to do so. Sunland also notified regulatory authorities, as required.

Individuals that have questions should contact Sunland’s dedicated call center 1-833-753-4536, Monday through Friday from 9:00 am to 9:00 pm Eastern Time. Sunland takes this incident very seriously and sincerely regrets any inconvenience or concern this incident may cause individuals.

Sunland encourages all potentially impacted individuals to remain vigilant by reviewing account statements and monitoring free credit reports for suspicious activity and to detect errors. Additionally, under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, individuals may visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If individuals are a victim of identity theft, they are entitled to an extended fraud

alert, which is a fraud alert lasting seven years. Should an individual wish to place a fraud alert, they may contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in their name without their consent. However, individuals should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application individuals make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on their credit report. To request a security freeze, individuals will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should an individual wish to place a fraud alert or credit freeze, they may contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Individuals may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint by way of the contact information listed above. Individuals have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, the individual will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the state Attorney General. This notice has not been delayed by law enforcement.